

SERVICE HOTLINE

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POSTPONEMENT OF CISCO SWITCH REFRESH OF COLOCATION, TRADING, RTC AND CTS ENVIRONMENTS

With reference to [Service Hotline 079/2025](#) clients are advised that we have postponed the Cisco Switch refresh for the following environments: Trading, CTS and RTC. The refresh project is scheduled to be implemented in the first quarter of 2026.

The JSE Team were scheduled to implement this refresh on the 8 November, however this change slot will be used by the JSE to conduct a technical DR Test.

Kindly note that the Colocation migration was successfully implemented on 04 October 2025. The Trading, CTS and RTC migration is scheduled for the first quarter of 2026, and the exact date will be communicated in due course.

Should you have any queries about this announcement, please contact the Client Service Centre on +27 11 520-7777 or e-mail CustomerSupport@jse.co.za

MARKETS / SERVICES:

- ☒ Equity Market
- ☒ Equity Derivatives Market
- ☒ Interest Rate Derivatives Market
- ☒ Currency Derivatives Market
- ☒ Commodity Derivatives Market
- ☒ Bond Market
- ☐ Bond ETP Market
- ☐ JSE Broker Deal Accounting (BDA)
- ☒ Real Time Clearing (RTC)
- ☐ Colocation
- ☒ International Access Point (IAP)
- ☐ EOD Information Subscribers
- ☒ Live Information Subscribers

ENVIRONMENTS:

Production
Customer Test Services

ADDITIONAL INFORMATION:

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